

Today's issue of TD

Travel Daily today has six pages of news and photos including our PUZZLES and a full page from:

- Tourism Authority Thailand

CLIA training for all

TRAVEL agents and cruise industry supporters no longer have to be a Cruise Lines International Association (CLIA) member to access the new online Cruise Champion training course.

The association has opened up access to the course to raise awareness of the common myths that affect cruising and give non-members a taste of the education options available through CLIA membership.

The training launched to members last month (TD 14 May) and has been designed to provide a deeper insight into the workings of the global cruise industry, in a move to combat misperceptions and raise awareness of the strict regulations that govern cruising operations worldwide.

CLIA Managing Director Australasia Joel Katz said the training helped agents to respond to issues that clients raise.

“By sharing more knowledge about cruise line practices and the strict regulations that govern our industry, we can build a bigger network of voices who advocate for cruising globally,” Katz said.

Cruise Champion can be accessed without charge by creating an account [HERE](#).

Aussies willing to spend

MANY Australian travellers will be comfortable spending just as much on their next holiday as they did pre-COVID-19, according to data released by travel and lifestyle communications agency Anne Wild & Associates (AWA).

The research surveyed 357 Australians during the last two weeks of May and found 69% of respondents hoped to travel within the first six months of restrictions being lifted and over half were keen to travel for two weeks or more on their next trip.

As expected, 76% of respondents said their next holiday will most likely be domestic, with Queensland topping the list for states they would like to visit first (34%), closely followed by NSW (31%) and then Tasmania (11%).

For international travel, Europe

ranked as the preferred region for post-COVID-19 holidays at 58%, but Oceania was a close second (53%) and Asia rounded out the top three at 36%.

This differs to pre-COVID-19 preferences, with 75% of respondents saying Europe was their preferred destination before the pandemic, and just 20% nominating Oceania.

“The COVID-19 pandemic has undoubtedly impacted the global travel and tourism industry like no issue before it,” said Anne Wild, MD of AWA.

“While most Australians are just starting to emerge from lockdown, we are explorers by nature and through this survey we wanted to see if our intrinsic sense of wanderlust had wavered as a result of the pandemic.”

More survey stats are [below](#).



69% hope to travel within the first six months of restrictions being lifted



Over 50% are keen to travel for two weeks or more on their next holiday



74% said they would be comfortable spending just as much on their next holiday as they did pre COVID-19



76% will most likely travel domestically for their first holiday

Most Popular Destinations For Next Holiday?

DOMESTIC

Queensland, NSW, Tasmania

INTERNATIONAL

Europe, Oceania, Asia



Where Will They Stay?

73% will book a private apartment or villa

56% will book a boutique hotel

52% will book a resort

27% would or may consider* taking a cruise

*depending on health and safety protocols of cruise line

Addicted to Aus

TRAVEL Addiction Group, the travel concierge team behind Addicted to Maldives, has launched Addicted to Australia.

The Australian extension replicates the same consultancy-based formula applied to Addicted to Maldives and will focus on unique, luxury boutique travel experiences.

Addicted to Australia co-founder Di Lechner said the company had always planned to expand its operations closer to home and “when the time is right” planned to expand to New Zealand and the South Pacific.

The company is working with a suite of luxury domestic hotel partners, including Mount Mulligan, Qualia, Capella Lodge, and Emirates One&Only Wolgan Valley.

“We see ourselves as travel matchmakers and get a thrill out of identifying the perfect destination and holiday experience for every single person we chat to,” Lechner said.

See addictedtoaustralia.com.au.

Go on, be amazing

TAKE your destination knowledge of Thailand from good to great with a series of modules from Tourism Authority of Thailand’s training through *Travel Daily’s* new learning platform.

New modules are released each fortnight and span all corners of Thailand.

Prizes are up for grabs, for more details, see [page seven](#).

VIKING

JOURNEYS WORTH PLANNING

- AIR CREDITS
- SAVE UP TO \$5,000 PER COUPLE
- RISK-FREE CANCELLATION POLICY

[CLICK HERE](#)



Fontelunga's 20th Birthday
LIVE from Tuscany

Pop the champagne and join us LIVE on Instagram, Friday 5th June at 4pm



IATA calls on govts

THE International Air Travel Association (IATA) has called for governments' urgent implementation of International Civil Aviation Organization's (ICAO's) global guidelines for restoring air connectivity.

The calls come following ICAO approving Takeoff: Guidance for Air Travel through the COVID-19 Public Health Crisis, an authoritative framework of risk-based temporary measures for air transport operations during the COVID-19 pandemic.

It proposes a phased approach to restarting aviation, including physical distancing and a set of "adequate risk-based measures where distancing is not feasible, for example in aircraft cabins".

Riviera brochure

A NEW 2021 Europe brochure for Australia has been launched by Riviera Travel River Cruises.

The brochure details the cruise line's biggest-ever river cruise season in Europe, with a range of solo-only sailings and supplement-free fares.

Priced in Australian dollars, the 152-page brochure is available contactless, in digital, flip-page form on the cruise line's Australian site.

CLICK HERE to view the brochure.

Lufthansa rescue

AGREEMENT has been reached on Lufthansa's stabilisation package (**TD** 26 May), with the airline's board accepting the commitments offered by the German Government to the European Commission, negotiated using the country's Economic Stabilization Fund.

The scope of the conditions required has been reduced from initial indications, with Lufthansa obliged to transfer up to 24 slots in Frankfurt and Munich to one competitor each, amounting to three take-off and three landing rights per aircraft and day.

SQ adds ADL, BNE, MEL

SINGAPORE Airlines will return to Adelaide, Brisbane and Melbourne on Mon, marking the airline's first scheduled passenger flights to the cities since Mar.

The carrier will also increase services to Sydney and, pending regulatory approval, will introduce a circular service operating Singapore-Sydney-Brisbane-Singapore.

The new schedule will see Adelaide served weekly, Melbourne twice weekly and Sydney five times weekly, all using Airbus A350-900 aircraft.

The new schedule, with the exception of the circular service, will run from 08 Jun to 31 Jul, but is subject to continual review of the int'l travel environment.

The new twice-weekly Singapore-Sydney-Brisbane-Singapore service will begin following regulatory approval.

Singapore Airlines Regional Vice President South West Pacific Philip Goh said the airline was "committed to re-establishing Australia's connection to Singapore and the rest of world in a COVID-safe manner during these challenging times".

"It is pleasing to be able to gradually add more capacity to the Australian market, however it is a small first step towards building the return of international travel.

"There is still a long way to go before any significant and meaningful return of capacity is

BYO Coffee Cluster

ANOTHER BYO Coffee Cluster webinar is being held on Thu, off the back of the concept's successful debut last week, which saw over 230 people sign up to take part (**TD** 25 May).

Adventure World, Cathay Pacific and Encounter Travel will provide 15-minute trade updates in this week's webinar.

To register for the webinar, streaming at 11am on Thu, **CLICK HERE**.

possible."

Goh said the flights would provide additional cargo capacity and allow people who have an urgent and essential need to travel, or return home, to do so.

In addition to Australian services, Singapore Airlines will also resume twice-weekly operations to Auckland and a once-weekly flight to Christchurch using an A350-900.

The flights form part of a "minimum connectivity network", with other destinations served as part of the network including Amsterdam, Bangkok, Copenhagen, Frankfurt, Hanoi, Ho Chi Minh City, Jakarta, Kuala Lumpur, London, Los Angeles, Manila, Narita, Osaka, Seoul, Shanghai and Zurich.

The news follows confirmation yesterday that authorities in Singapore are talking with Australian officials to establish "green lanes" to facilitate travel between the two countries (**TD** yesterday).

MEANWHILE, Singapore Airline's COVID-19 global travel waiver policy has been extended by a month to include travel commencing up to 31 Jul (**TD** 23 Apr).

SQ recently also extended its "complete travel by" date to 31 Dec 2021 (**TD** 12 May), with guests now able to book that travel through to the end of the next month.

Seabourn comm

SEABOURN has announced a special bonus commission on new bookings made on 2021 sailings to Alaska, Canada/New England and Europe.

The cruise line is extending a 4% bonus commission on the new bookings, which can be earned on any of its current promotions.

The bonus applies only to new bookings for select 2021 sailings, and is not valid on voyages on *Seabourn Venture*.

"Travel advisors have been working tremendously hard around the clock to keep their clients happy over the past few months and have shown time and time again to be incredibly valuable and important to our business," said Senior Vice President of Global Marketing & Sales Chris Austin.

"We can't thank them enough for their ongoing support, and this new bonus commission is another way to express our appreciation to travel advisors."

Beyond Corona

BEYOND Travel has launched a Beyond Corona campaign, offering 15% commission for agents on Croatian Cruises.

The campaign is designed to help Australian and New Zealand agents, and applies to bookings made until the end of Aug.

The company is also offering savings of up to 75% off selected small ship itineraries for 2021.

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nouvelle calédonie Pacific heart

Maldives opening

TRAVEL to the Maldives could be possible from 01 Jul, with local authorities compiling new official guidelines for a tourism restart.

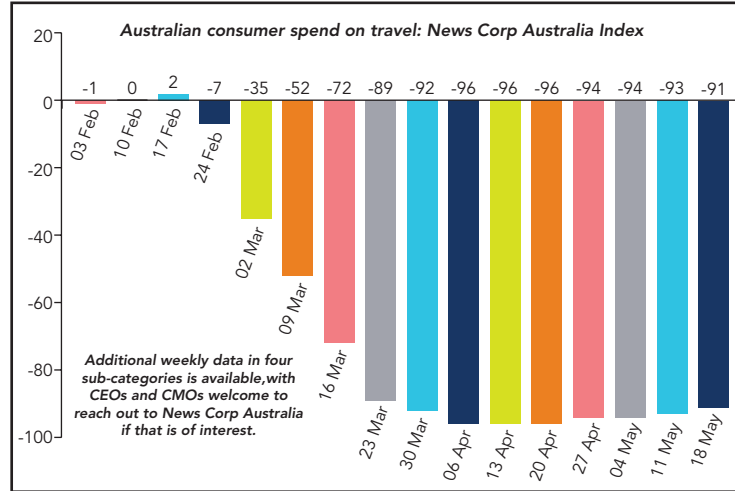
Strict requirements to contain COVID-19 will require visitors to apply for a tourist visa in advance, have proof of travel insurance, a coronavirus blood test both before departure and upon arrival in the Maldives, and a minimum 14-night stay.

IHG More to See

INTERCONTINENTAL Hotels Group has today launched a "There's More to See from IHG" campaign to support and reward staycations in Australia and NZ.

Two tailored offers are available, including a Stay 3, Pay 2 and Breakfast & Parking on Us - both with no deposit and full flexibility to cancel within 24h of arrival, with the promotions live for bookings from today to 31 Jul and for stays through until 30 Dec.

Spending green shoots



EXCLUSIVE

THIS week's News Corp consumer spending data, from the week of 18 May, shows the start of a small recovery, but credit card transaction values on travel are still down 91%.

The figures are based on an aggregation of consumer spend with major brands across

accommodation, air, cruise, OTAs, agents and tour companies, with News Corp's MD Food & Travel Fiona Nilsson saying the biggest uptick was in the accommodation and travel agent segments.

News Corp is also tracking consumer online search, which leapt 60% upon the announcement of relaxed travel arrangements within NSW.

Next week's data is expected to show further improvement in actual spending as consumers emerge from COVID-19 lockdowns to slake their pent-up thirst for travel.

Aqua webinar

AQUA Expeditions will next week host a webinar showcasing a cultural odyssey on board the *Aqua Mekong*.

Regional sales manager Benjamin Seelos will host the 30 min session on 10 Jun at 1pm AEST - to register [CLICK HERE](#).

Canada cruise ban

AUTHORITIES in Canada have extended their current ban on passenger cruise shipping through until 31 Oct, as a further response to COVID-19.

The updated ban applies to any cruise ships accommodating over 100 guests overnight, with the move set to severely impact Alaska and New England voyages.



Window Seat

A BOOTMAKER in Romania has come up with a unique way of enforcing social distancing - he's creating a new range of size 75 shoes.

Grigor Lup, a cobbler from the city of Cluj in Transylvania, became concerned that people were not respecting the rules when COVID-19 restrictions began to ease last month.

Lup's new range of exceptionally long footwear (**pictured**) aims to remind people to keep their distance.

"I went to the market to buy seedlings for my garden...there weren't many people there, but they kept getting closer and closer," he told *Reuters*.

"If two people wearing these shoes were facing each other there would be almost 1.5 metres between them," he said.

Although he sells a full range of ready-made shoes, the shoemaker specialises in custom made footwear produced especially for theatre performers across the country.

Just like the Australian travel industry, business has ground to a halt due to the coronavirus shutdowns, but he's already received five orders for the special new range which costs about \$150 a pair.



Celestial extends

CELESTIAL Cruises will continue its current pause of cruise operations until 30 Jul despite the phased reopening of Greek borders (*TD* yesterday), with temporary port closures forcing the decision to extend the temporary suspension.

OYSTER FARM TOURS, EYRE PENINSULA

SOUTH AUSTRALIAN EXPERT?

We've launched Quiz 2 in our SA Experts training series. Successfully complete the new Quiz and you could win a Haighs Super Frog.*

[TAKE THE QUIZ](#)

*THE FIRST 300 AGENTS TO COMPLETE QUIZ 2 WILL WIN A HAIGHS SUPER FROG

ADELAIDE SOUTH AUSTRALIA

Etihad Wellness Ambassadors



ETIHAD Airways will introduce Wellness Ambassadors as part of its expanded health and hygiene program, Etihad Wellness, with the specially trained team to be at Abu Dhabi International Airport over the coming weeks.

Wellness Ambassadors will undergo special training at the airline's training facilities in Abu Dhabi, and online and can be contacted directly 24/7 by email to share advice on travel wellbeing and details of the health and sanitisation measures being implemented.

Etihad will expand the service to include a web-chat option.

Once travel restrictions to and from the UAE are lifted, and the airline resumes an expanded network of international flights, Etihad will introduce Wellness

Ambassadors on board, to complement the roles performed by other cabin crew, and provide an enhanced level of customer care inflight.

Etihad Wellness initiatives see high standards of cleanliness, health and hygiene implemented, including ensuring there's more space between guests on board and at the airport, refreshing cabins with new seat covers and carpets, deep cleaning and sanitising all aircraft on arrival at each destination and ensuring staff wear face masks and personal protective equipment at all times.

More details are available at www.etihad.com/wellness.

A Wellness Ambassador is pictured.

Wander out Yonder

TOURISM Western Australia has launched a campaign called "Wander out Yonder" urging West Australians to experience the state's adventures.

The campaign will initially feature print, digital media and radio advertising, and later expand to include holiday offers.

The State Government has also written to the Federal Government to have travel permitted again into the Kimberley region from 05 Jun.

Steps for QF points

QANTAS Frequent Flyer is offering members the chance to earn Qantas points by keeping active as part of a Qantas Frequent Walker Challenge.

During Jun, Qantas Frequent Flyers can earn 10 Qantas Points per day using the Qantas Wellbeing app by hitting their 7,500 step goal.

New users will also gain 150 Qantas Points for downloading the app and linking a tracking device such as Google Play, Apple Health or Strava to track steps.

AFTA UPDATE

from the Australian Federation of Travel Agents

WELCOME to winter!

Whilst we may dread the cold mornings and the days frequent with rain, winter does have its upside.

There are fewer mosquitos for starters!

The three months of winter (Jun, Jul, Aug) are an important part in our ecosystem. Many plants need shorter days and lower temperate to become dormant, so that they can store up energy for new growth.

Many of our travel agent members are in hibernation, or adjusted operations, to accommodate the current economic climate. Just like the plants, now is a perfect time to mentally reset and seek opportunities for renewed business growth.

Starting Thu, AFTA in partnership with Twinlife Marketing, is delivering a three-part free online workshop series designed to give you direction, focus and practical tools to implement now to re-build and grow your business and brand post COVID-19.

The three workshops themes are centred on Strategy, Digital and Brand. Visit the AFTA website **HERE** to learn more and join us – let's not wait until winter is over.

On that note, a reminder to all front line travel agents to jump across and register for Tourism Australia's Aussie Specialist Program (**CLICK HERE**) so that you are in the box-seat to promote holidays at home to Aussie travellers.

Life post-winter, marked by the ending of JobKeeper, is certainly



afta

AUSTRALIAN FEDERATION OF TRAVEL AGENTS

something that AFTA is heavily focused on. In fact, since as early as Jan, the AFTA Board and team have worked consistently to ensure those making the decisions at the most senior

levels of Government, from the Prime Minister down, understand the very unique set of pressures travel agents are facing.

Pleasingly, it seems our approach is delivering, with senior politicians including Prime Minister Scott Morrison, starting to acknowledge publicly that we are in a unique situation and require additional support.

AFTA members can be confident they have a strong voice in Canberra through AFTA. Your input in these discussions is invaluable, so if you'd like to help, please complete this short sentiment survey – **HERE** which can be completed by all travel agent owners and managers.

We acknowledge that there are still many challenges that lay ahead. AFTA will continue to lobby government across a number of issues, including insurance, chargebacks, consumer confidence, refunds and cancellations and any and all additional challenges that arise.

Let's work together to embrace all the challenges and opportunities that the next three months bring, with the knowledge that AFTA is here, and has been since 1957, advocating, representing and collaborating with stakeholders and consumers in the Australian travel ecosystem.

NSW Biz Advisors

THE NSW Government has bulked up its team of Business Connect Advisors by 40, with five of the new recruits possessing a background in tourism.

Minister for Jobs, Investment, Tourism and Western Sydney Stuart Ayres said "the new Business Connect advisors with a background in tourism will be able to share their insights and knowledge with small businesses from that sector".

CLICK HERE for more info.

Avis subscriptions

AVIS Australia has launched Avis Flex, a monthly subscription service which allows access to short and long-term rentals for a monthly fee.

Customers have the option to rent vehicles from 28 days up to 11 months at cheaper rates than standard Avis rentals.

Avis Flex also offers customers the option to swap their rented vehicle up to three times over 11 months at specified intervals.

For more details, **CLICK HERE**.

Sudoku

MEDIUM

THE aim of Sudoku is to complete the entire grid using the numbers 1-9. Each number can only be used once in each row, once in each column, and once in each of the 3x3 boxes.

						8	2	
			8		9	4		
				3		7		1
3				8		5		2
	5		3	9	6		7	
7		8		5				3
9		7		4				
		6	5		2			
	3	5						

www.sudokuoftheday.com – visit them and get a new Sudoku every day!

Funnies Flashback



WE'VE trawled through the **TD** Window Seat archives to give you blast from the past. Here's some gems from 20 Feb 2012:

IT HAD to happen sometime.

In a tragic case of “nominative determinism,” Las Vegas eatery The Heart Attack Grill truly lived up to its name after being the site of a tragic cardiovascular incident last weekend.

A patron was reportedly part way through one of the restaurant's trademark Triple Bypass Burgers when he started feeling chest pains and later died of a cardiac arrest after being rushed to hospital.

It's not clear whether his meal also included Flatliner Fries, which are cooked in pure lard, but the burger he was eating contains three meat patties and 12 rashers of bacon.

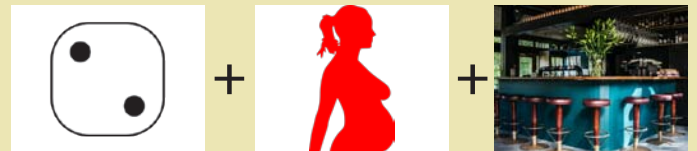
ANSWERS 01 JUN

Pub quiz: 1 Liechtenstein, 2 Brazil, 3 Thailand, 4 France (89 million), 5 False, 6 False, 7 The Library of Congress, Washington D.C., 8 India, 9 Three (Ohio, Iowa, Utah), 10 Melbourne, 11 Mongolia (Mon[day] + goal + e [note] + ahh)

Whose flag is this: Bahamas

Pub quiz

- What does the word 'karaoke' mean in Japanese?
 - Empty Orchestra
 - Silent Dance
 - Wine Song
 - Haunting
- Which country has the most ski resorts?
- In which US state was Barack Obama born?
- Who was the first US president to visit China whilst in office?
- The Azzam is the longest yacht in the world at 180m. It is owned by the President of what country?
 - Bahrain
 - Brunei
 - Thailand
 - The UAE
- What set the Concorde passenger airliner apart from other airplanes?
- True or False: Hongogo is a world capital?
- Which city has the largest population in Africa?
- Which country, at US\$261 billion, spends the most on tourism each year?
- Which country is SILENCE THE TIN an anagram for?
- What city is this collection of pictures spelling out?



Where in the world?



THIS building looks a little like it had a UFO land on it.

This intriguing structure clearly is made up of a newer building,

which has been joined to a fire station underneath.

Do you know where it is?

Check tomorrow for the answer.



Accor campaign

ACCOR has introduced a global campaign called “Reignite the Love of Travel” with a short light-hearted film that aims to reassure travellers & boost desire for travel.

The push encourages social media users to share their travel dreams and inspiration, which will be combined to create a second montage-style travel film. It also highlights Accor’s ALLSAFE cleanliness program.

West Syd on metro

AN ADDITIONAL \$3.5b will be injected into the Sydney Metro – Western Sydney Airport rail, under a new agreement between the Federal and NSW Govts.

Work will start on the project this year, under the Federal Govt’s JobMaker program which aims to help rebuild the economy.

The connection will link the airport with Sydney’s rail network and open in time for the facility’s first flight in 2026.

Eco recovery plan

ECOTOURISM Australia and the World Wide Fund for Nature (WWF) have entered into a partnership to help aid the recovery of bushfire affected areas of Australia.

The first step in the collaboration will see six new certified ECO Destinations created, using Ecotourism Australia’s destination certification framework to foster greater sustainable tourism.

Quandamooka Country in Queensland and East Gippsland Shire Council in Victoria have been flagged as the first two destinations to benefit from the new initiative.

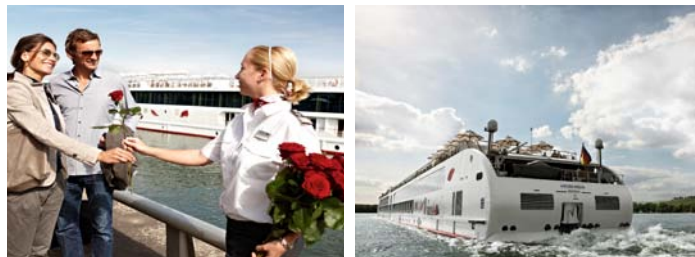
Funding from the WWF will also support the development of a toolkit for ecotourism operators & a bushfire recovery symposium.

Drive TTNQ push

TOURISM Tropical North Queensland (TTNQ) has launched a Drive North Queensland campaign to encourage Queenslanders to plan an itinerary which takes in the Great Barrier Reef.

The campaign is across television and print and directs travellers to drivenorthqueensland.com.au.

Once the borders are reopened the campaign will be expanded interstate.



Build an A-ROSA Ship & Win a 7-night European River Cruise

This month **Travel Daily** has partnered with **A-ROSA River Cruises** to give you the chance to win a 7-night European river cruise.

Captivated by vibrant cities like Antwerp and Amsterdam along the northern section of the **RHINE** or picturesque towns like Koblenz or Strasbourg on the southern route?

To win visit A-ROSA’s website www.arosa-cruises.com/au & check out which of their 12 ships operates the cruise of your dreams.

Pick your ship and use your imagination to draw, paint or build it!

Find any utensils suitable to create the A-ROSA ship that operates your favourite cruise on Rhine (Main/Moselle), Danube, Seine or Rhône.

Take a selfie with your creation send it to arosa@traveldaily.com.au. Don’t forget to also tell us in 25 words or less why you chose this particular A-ROSA cruise.



Terms & Conditions + full prize details

MONEY

WELCOME to Money, *TD’s* Tue feature on what the Australian dollar is doing.

A\$1 = US\$0.677

THE Australian dollar made sharp gains against the USD overnight.

This was helped by a decrease in tensions between the US & China, better China data, the ongoing impact of the US Fed Reserve’s money-printing program & a rise in the iron ore price as COVID-19 impacts on South American supply chains.

The Reserve Bank of Australia will meet today.

Wholesale rates this morning.

US	\$0.677
UK	£0.542
NZ	\$1.072
Euro	€0.608
Japan	¥72.94
Thailand	฿21.33
China	¥4.782
South Africa	11.709
Canada	\$0.915
Crude oil	US\$35.44

Southwest Sabre

SOUTHWEST Airlines has extended its use of Sabre’s Intelligence Exchange and adopted Sabre’s Proration Engine.

This allows the airline to perform real-time proration of tickets, delivering accurate revenue data at a flight level.

Pier One for \$94

PIER One Sydney Harbour is offering a \$94 rate this Jun long weekend to celebrate the Queen turning 94 this year.

From 04 until 08 Jun, every \$94 room booked has the chance to be upgraded, with one guest landing themselves the Admiral Suite for the night.

For more, **CLICK HERE**.

For confidential tip offs, connect with **Travel Daily** via our secure WhatsApp service on +61 2 8007 6760 or click **HERE**



Have you got what it takes to be an Amazing Thailand Specialist?

Sign up to our new learning platform where you can complete a series of modules to increase your destination knowledge and take your Thailand skills from good to great.

With new modules released each fortnight, you'll go on an educational journey spanning all corners of Thailand, picking up some great tips and hints on how and what to sell.

Available now to Australian and New Zealand Travel Agents with quizzes to test your knowledge and prizes up for grabs.

[TO LEARN MORE AND TO REGISTER CLICK HERE](#)

amazing
THAILAND



Wat Arun, Bangkok