



**Hawaiian Airlines Procedures Updates
19th September 2017**

SCHEDULE CHANGE PROCEDURES

****** DO NOT USE THE WORD INVOL TO REISSUE DUE TO SCHEDULE CHANGE ******

FLIGHT SCHEDULE

Times shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract of carriage. Schedules are subject to change without notice and carrier assumes no responsibility for making connections. Carrier will not be responsible for errors or omissions either in timetables or other representations of schedules.

CHANGE IN FLIGHT SCHEDULE

When a passenger will be delayed because of a change in its schedule, carrier will arrange to: Transport the passenger over its own lines to the destination, next stopover point or transfer point shown on its portion of the ticket, without stopover at no additional cost to the passenger, provided that a passenger who paid an economy fare will be transported on its next economy flight on which space is available.

HA SCHEDULE CHANGES

Involuntary schedule changes due to:

- Time change
- Flight Number change
- Misconnection

Ticket must be **REISSUED** at **NIL ADCOL** and followed by the endorsements of **FOC REISSUE SKDCHG** in the endorsement box.

OTHER AIRLINES SCHEDULE CHANGES

QF/VA/EK/CI (Trans -Tasman interline partners or B6/VX (US domestic interline partners) Schedule Change in conjunction with HA through Fares and HA plated documents.

Involuntary schedule changes due to:

- Time change
- Flight Number change or flight cancellation
- Misconnection

Ticket must be **REISSUED** at **NIL ADCOL** and add waiver **SYD0864 SCAOL** followed by the normal endorsements of that fare in the endorsement box.

It is imperative the above endorsement is included in the endorsement to avoid possible ADM