

ASIANA AIRLINES STPC CONDITIONS 2018

VALIDITY	
Sales:	01 April 2018 to 31 October 2018
Ticketing:	01 April 2018 to 31 October 2018
Departures:	01 April 2018 to 31 March 2019
Issue No:	Attachment 1

NB: STPC Use MUST be BOOKED by the agent with the OZ TICKET OFFICE otherwise NO STPC WILL APPLY!!

1. APPLICATION	<p>(a) Overnight STPC in SEL is available on the 1st connecting flight into/out of SEL within 24hrs, on the outbound journey only, to ALL Economy & Business class passengers travelling on a RT/CT through fare (not applicable to OW fares) to the destinations outlined in paragraph 2 below. The ticket MUST be issued as a through ticket to the applicable STPC destination (2 separate tickets not allowed). A surface sector between SEL and the STPC destination (in either direction) is not considered as a RT/CT journey into/out of SEL, therefore STPC cannot be offered. Example: SYD-SEL-TYO/SEL-SYD, STPC is not allowed due to the surface sector between TYO & SEL.</p> <p>(b) STPC is based on single room accommodation for ONE night at a hotel in SEL, which includes transfers*, dinner, room & breakfast. (N.B. No departure transfer will be provided for pax departing from GMP Airport.)</p>
2. ELIGIBILITY	<p>(a) ALL STPC bookings MUST be made with the OZ TICKET OFFICE SYD for the passenger to be eligible to use the STPC.</p> <p>(b) All Economy & Business class passengers on a RT/CT journey, arriving to ICN and departing from ICN or GMP airport, are eligible for an OVERNIGHT stay in SEL on their outbound journey only, to the following destinations:- JAPAN - All destinations via ICN or GMP (Except Air Seoul C/S Flight) CHINA - All destinations via ICN or GMP HKG,TPE, SIN, MNL, SGN, HAN, BKK, HKT, DEL KHV,UUS,TAS,ALA FRA, LHR, CDG, IST, FCO, VCE, BCN JFK,ORD,LAX,SFO,SEA,HNL</p> <p>*STPC not applicable to following booking class: R, L, T, W, X, N, I *Combination with restriction booking class is not applicable for STPC Day Use Destination (include transfer & one meal): SFO,ORD/IST/CSX,CTU,KWL/BKK,CRK,DAD,CEB,SGN,CGK,PNH,HKT,ALA,TAS,SPN,ROR,VCE A passenger who is eligible for both STPC and Day Use, they can choose one of them. Day Use hotel in SEL is only available if the 1st connecting flight into/out of SEL is more than 8 hours of transit time, to ALL Economy & Business class passengers travelling on RT/CT through fare (not applicable to OW fares) to the destinations outlined above destination. The ticket must be issued as a through ticket to the applicable Day-USE destination (2 separate tickets not allowed). *All Day Use also must be made with the OZ Ticket Office Sydney</p>
3. RESERVATIONS	<p>(a) ALL STPC reservations are processed via the OZ SYD ticket office. Please send your request to sydrreservation@flyasiana.com with all the required details.</p> <p>(b) ALL STPC requests must be advised & CONFIRMED to the OZ SYD ticket office at least 72hrs prior to departure, or on/before 31 October 2018, whichever comes first.</p>
4. BLACKOUT PERIOD	<p>(a) The "blackout period" applies to Economy class passengers only. The blackout period DOES NOT apply to Business class passengers.</p> <p>(b) TO ALL STPC DESTINATIONS except USA (see below) Blackout period applies when arrival in SEL is between: 21Jul18-20Aug18</p> <p>(c) Departure From USA Blackout period applies when arrival in SEL is between: 15Jun18-30Jun18, 05Dec18-23Dec18</p> <p>(d) Arrival in USA Blackout period applies when arrival in SEL is between: 21Jul18-20Aug18, 24DEC17-11JAN19</p>
5. FEES	<p>(a) OZ STPC is available free of charge, EXCEPT, during the blackout period and to those OZ destinations not listed above.</p> <p>(b) In this case the passenger can purchase a SINGLE OVERNIGHT room for USD100 per person, or TWINSHARE OVERNIGHT room for USD80 per person, or USD50 per child (see below) sharing with an adult. The charge for DAY USE is USD60 per person.</p> <p>(c) Once you have made the STPC booking with the OZ ticket office, you will be requested to issue a EMD and notify the number to OZ. A copy of the EMD must be given to the passenger for presentation upon arrival in Korea.</p> <p>(d) All rates quoted are nett and are subject to change.</p>
6. CHILD/INFANT	<p>Children 2-11yrs: Same conditions apply as for adults, except "Fees". See above paragraph.</p> <p>Infants under 2yrs: Same conditions apply as for adults, except, "NO Fee" is applicable.</p>
7. VOUCHERS	<p>(a) Once confirmation has been received from head office the reservation will be updated & shown in the OZ PNR.</p> <p>(b) The passenger then reports to the OZ arrivals information desk at ICN airport (Exit F between gates 13 & 14) to receive their hotel voucher.</p>
8. CANCELLATION	<p>Cancel STPC bookings via email at sydrreservation@flyasiana.com to avoid an ADM.</p>

Please follow the procedure below for Stop over Service Paid by the Carrier (Hotel).

